

## Hunstanton Private Pool Hire- Terms and Conditions V1.3

- All swimmers must be in good health and it's your responsibility to make sure that the chemicals won't aggravate any existing health conditions. It is your responsibility that you make us aware of any health conditions to approve swimming.
- At least one member of the group must be over the age of 21
- You must provide a mobile number upon booking and bring a working mobile with you in case of an emergency.
- You must not be under the influence of alcohol or drugs within the facility
- We aim to keep the water temperature at 29-30 degrees; this is checked and record daily along with the chemicals. If you require more information on this, please email [hunstantonpoolhire@gmail.com](mailto:hunstantonpoolhire@gmail.com)
- If you cancel a booking within 48 hours of the slot, no refund will be made.
- Hunstanton Private Pool Hire do not accept any liability or responsibility for personal damages to things such as, cars parking on the driveway; this is done as your own risk.
- If there has been a booking held by Hunstanton Private Pool Hire with prior agreement to hold the booking. We do not carry these booking(s) over into the next financial year- January 2023.
- If the facility is not left in the condition that it was found in, there may be additional cleaning and damages costs that required to be paid at the owners discretion.

### Prior to the session:

- Sessions start and finish on the hour, therefore we stress the importance of changing and showering within this time.
- As a result of the sessions being an hour, arriving to the facility swim ready is also recommended so you have more time in the pool having fun!
- Please remove all outdoor footwear as soon as you come into the facility.
- Please ensure that babies or toddlers are wearing a swim nappy whilst in the pool and changing room. Good quality swim nappy's like 'Happy Nappy'.
- Please use the shower before entering the pool- body lotions, sun cream, deodorants etc all effect the quality of the water, so it makes it better for everyone else.
- If you have long hair, please tie it up.
- If you have had your hair dyed recently, please wear a swim hat to protect the hair, or re arrange booking
- Please wrap sanitary items and likewise products in a nappy bag and dispose of them in the bin provided in the toilet.
- If you have a verruca, please wear the appropriate socks for this.
- No glass allowed on poolside; plastic is recommended.
- Please remove all jewellery, before entering the water.
- No smoking is permitted in the premises.
- Please do not sit on the sunlounges with the cushions on straight after the pool as they will become worn and not very nice! There are blankets provided which you can overlay on them.
- Please do not enter the water with anything sharp in pockets.
- Please ensure that swimwear is worn in the swimming pool.
- No dogs are allowed.

### During the Session:

- Please keep the main entrance door closed.
- The pool is unsupervised so you need to make sure those who are entering the pool can swim confidently and remain in depth. Non-swimmers must be accompanied by a responsible swimmer at all times and wear the necessary swimming aids.
- The water is only 1.3m therefore, no jumping or diving is permitted.
- No horseplay, pushing others in or dive bombing into the water.
- No running around the poolside as the tiles can become slippery with the water on them, with no running you are preventing slipping, tripping, and falling over.
- Please do not move the furniture
- You're more than welcome to bring swimming aids along with you for your own safety as well as balls, pool noodles and floats however, no hard balls are allowed.
- Through booking you are hiring the pool are your own risk and your responsibility to ensure individuals can swim adequately.

After the Session:

- There is a bin in the bathroom as well on poolside, please make sure that when leaving all rubbish goes in those. However, we do ask that you take away any dirty nappies.
- We hope that all our swimmers are considerate of the next people arriving and leave it in the condition that they found it in. It is important that our next guests receive a comfortable and fun experience. If the facility is left in a mess and damaged, we do reserve the right to charge for the additional cleaning costs.
- If any issues do arise during your session, please call: 07487828949.

#### **COVID Regulations:**

- Please do not attend if you are feeling unwell
- Hand sanitizer is provided all around the facility
- There's now a new baby changing unit ready for use in the changing area.
- Swimming Aids are not available to borrow, so please bring your own.
- Changing facilities are open as usual- shower, toilet etc.
- Please ensure that you are not displaying any of the COVID symptoms and haven't done within the past 10 days.
- Please ensure you keep up to date with the latest government guidelines.
- The facility is sanitised and cleaned in between each appointment, for your safety.

For your peace of mind, we're carrying out a sanitisation procedure of the facility in between customers, focusing on touchpoints, surfaces, and floors. Please make sure that you arrive and leave the facility prompt to ensure we have time to sustain this level of cleanliness.

Thank you for understanding!